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MAR 26 2004

Attn: Supervisor Ira Lazarus  
Cc: Examiner Joyce

**OFFICIAL**

St. Jean Orridge,  
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Dear Ira and Harold,

Hope you are both well. I am from the island of Bermuda and we have spoken a few times on the phone. I am writing with respect to my patent application # 10/068,935 "A roof vent system that prevents roof loss/lift off in high winds".

A brief reminder/synopsis of the situation is as follows. I received a notice of abandonment due to non-response to an office action. I was able to submit proof that I had actually made a timely submission. Upon opening my file for this application you indeed were able to find my submission, however it had been placed in the wrong section. Mr. Joyce then indicated that he would be looking at my submission in the next few weeks. A few months went by and I called to ask about the status and we had to go through the same process of reconfirming my timely submission. (I.e. it had been done previously verbally, but not formally changed in document form so was forgotten) I was again assured that my application would be looked at imminently. This was a good two months ago. I don't want to be awkward however it seems like I should be somewhat of a priority on the list, especially since my submission was timely and there was no error on my part.

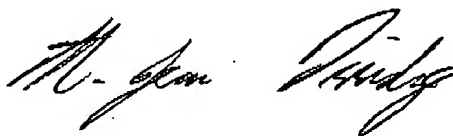
I appreciate all the help you have given me in your written responses and would be happy to receive further input if this is necessary, (although preferably sooner than later (smile)).

I also appreciate that you will have many submissions to deal with, however, again I ask is there no standard turn-around time, or order of priority?

I do have parties who are interested in my invention however I will not be marketing without the grant of patent rights. Thus I am waiting.

Hope this finds you in good form.

Kindest regards,



St. Jean Orridge